

1. Introduction

This Data Protection Policy (the "Policy") sets out how HealMeAway.com collects, uses, and discloses your personal data in compliance with the General Data Protection Regulation ("GDPR"), the California Consumer Privacy Act ("CCPA"), and other applicable data protection laws.

2. Definitions

In this Policy, the following terms have the following meanings:

- 2.1 "Data subject" means the individual to whom personal data relates;
- 2.2 "Personal data" means any information relating to an identified or identifiable natural person;
- 2.3 "Processing" means any operation performed on personal data, such as collecting, storing, using, or disclosing personal data;
- 2.4 "Controller" means the entity that determines the purposes and means of processing personal data.

3. Lawful basis for processing

We will only process your personal data if we have a lawful basis for doing so. The lawful basis for processing your personal data may include:

- 3.1 Your consent;
- 3.2 Performance of a contract with you;
- 3.3 Compliance with a legal obligation;
- 3.4 Protecting your vital interests;
- 3.5 Pursuing our legitimate interests.

4. Types of personal data we collect

We may collect the following types of personal data:

- 4.1 Contact information, such as your name, email address, or phone number;
- 4.2 Technical information, such as your IP address, browser type, and operating system;
- 4.3 Usage information, such as the pages you visit on our website;
- 4.4 Demographic information, such as your age, gender, or location;
- 4.5 Payment information, such as your credit card number or billing address.

5. How we use your personal data

We may use your personal data for the following purposes:

- 5.1 Providing our services to you;
- 5.2 Communicating with you about our services;
- 5.3 Analyzing and improving the performance of our services;



- 5.4 Complying with our legal obligations;
- 5.5 Protecting our legitimate interests.

6. Disclosing your personal data

We may disclose your personal data to the following third parties:

- 6.1 Our service providers, such as hosting and analytics providers;
- 6.2 Law enforcement agencies, regulatory bodies, and other third parties if required to do so by law or to protect our legitimate interests;
- 6.3 Other users of our services, if you choose to make your personal data publicly available through our services.

7. International transfers

We may transfer your personal data to countries outside the European Economic Area (EEA) if necessary for the purposes set out in this Policy. We will take appropriate measures to ensure that your personal data is adequately protected, such as by using standard contractual clauses or relying on the Privacy Shield framework.

8. Data retention

We will retain your personal data for as long as necessary to fulfill the purposes for which it was collected, unless a longer retention period is required by law or to protect our legitimate interests.

9. Your rights

You have the following rights in relation to your personal data:

- 9.1 The right to access your personal data;
- 9.2 The right to rectify your personal data if it is inaccurate or incomplete;
- 9.3 The right to erase your personal data in certain circumstances;
- 9.4 The right to restrict the processing of your personal data;
- 9.5 The right to object to the processing of your personal data;
- 9.6 The right to data portability;
- 9.7 The right to withdraw your consent.

10. CCPA-specific disclosures

If you are a resident of California, you have the following additional rights:

- 10.1 The right to request disclosure of the categories and specific pieces of personal information we have collected about you;
- 10.2 The right to request deletion of your personal information;
- 10.3 The right to opt-out of the sale of your personal information.

II. Contact us

If you have any questions or concerns about our use of your personal data or this Policy, please contact us at support@healmeaway.com.